

**From:** JR  
**To:** Microsoft ATR  
**Date:** 1/2/02 1:26pm  
**Subject:** Microsoft Settlement

Hi,

Thank you for accepting feedback on the Microsoft case.

I am a software developer with 13 years of experience. The most important thing to me is to be able to deliver quality software solutions to my customers in a timely manner. This has been getting easier and easier to do as Microsoft has continued to improve their products. Any effort to inhibit Microsoft will hurt my business, the business of my customers and ultimately it will impact our economy.

Product by product, I know first hand that one guy with one computer can compete with Microsoft. This makes the monopoly charge against them seem silly. Microsoft has been able to aggressively produce great products that people want. I do wish they would price and sell all their products separately. This would disarm those claiming there is a monopoly. However, even under that scenario, Microsoft would still sell more product than anyone else because as a rule their products are easier to use and are more robust than their competition.

I believe the persecution on Microsoft is primarily instigated by those who wish to have the "monopoly" for themselves. I have used all the products from those competitors and I can say without hesitation that their products are harder to use and are significantly more costly. Until they improve their products they do not deserve the market share that Microsoft has.

Please let our industry compete. There are thousands of businesses spending millions of dollars in this industry and I can assure you that they are very careful before committing real money on products. The best products have always floated to the top. Please do not try to manage that process.

Thanks - JR

John Richardson